

**Globalcom, Inc.**

**d/b/a First Communications of Illinois**

200 East Randolph Street, 23<sup>rd</sup> Floor  
Chicago, IL 60601

RATES, RULES and REGULATIONS for FURNISHING

RESALE TELECOMMUNICATIONS SERVICES

Filed with the

PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for long-distance telecommunication services provided by Globalcom, Inc. d/b/a First Communications of Illinois ("Globalcom") between points within the Commonwealth of Kentucky.

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Issued: November 24, 2008

Issued by:

Raymond Hexamer, President  
Globalcom, Inc. d/b/a First Communications of Illinois  
200 East Randolph Street, 23<sup>rd</sup> Street  
Chicago, Illinois 60601

Effective: November 24, 2008



**CHECK SHEET**

The Title Page and Pages listed below are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date thereon except as otherwise noted.

<b>PAGE</b>	<b>REVISION LEVEL</b>
Cover	Original
1	1 <sup>st</sup> Revised *
2	Original
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24	1 <sup>st</sup> Revised *
25	Original

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### TARIFF FORMAT

**Page Numbering** - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

**Explanation of Symbols** - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rates.
- (M) To signify material relocated from one page to another without change.
- (N) To signify new rate, regulation, or text.
- (R) To signify reduced rate.
- (T) To signify a change in text, but no change in rate or regulation.

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**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier communications service by Globalcom, Inc. d/b/a First Communications of Illinois within the State of Kentucky.

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**SECTION 1 - TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's telephone to a Globalcom designated switching center or point of presence.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service.

**Company or Carrier** - Globalcom, Inc. d/b/a First Communications of Illinois unless otherwise clearly indicated by the context.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's network.

**Customer or End User** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Customer Premises Equipment** - Terminal equipment, as defined herein, which is located on the Customer's premises.

**Day Rate Period** - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Equal Access** - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers presubscribe their telephone line(s) to their preferred interLATA carrier.

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**SECTION 1 - TERMS AND ABBREVIATIONS, CONT'D.**

**Globalcom** - Refers to Globalcom, Inc. d/b/a First Communications of Illinois,

**Holiday** - Holidays observed by the Company as specified in this tariff.

**Initial and Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**LATA** - Local Access and Transport Area.

**LEC** - Local Exchange Company.

**NECA** - National Exchange Carriers Association.

**Personal Account Code** - See Authorization Code.

**P.S.C. KY** - Public Service Commission of Kentucky.

**Switched Access Origination/Termination** - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

Globalcom services and facilities are furnished for intrastate communications originating at specified points within the state of Kentucky under terms of this tariff. Intrastate service is offered in conjunction with interstate service.

Globalcom installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Globalcom may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Globalcom network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

### 2.2 Limitations

2.2.1 Presubscribed service is offered in Equal Access areas only. Travel service is available from all areas.

2.2.2 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff.

2.2.3 Globalcom reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff or of the law.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.2 Limitations, Cont'd.**

**2.2.4** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

**2.4.1** Globalcom liability for damages arising from any failure of service shall not exceed an amount equivalent to the charge to the Customer for the period during which the failure occurs.

**2.4.2** The Company shall not be liable for any claim or loss not directly caused by negligence of the Company.

**2.4.3** Globalcom shall not be liable for any claim, loss or refund as a result of loss or theft of Personal Identification Numbers or Account Codes issued for use with the Company's services.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.5 Deposits and Advance Payments**

The Company does not require deposits or advance payments.

**2.6 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates for those services billed in arrears.

**2.7 Miscellaneous Rates and Charges**

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access Globalcom service.

**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.9 Installation and Termination**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D..**

**2.10 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Globalcom. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company or other authorized entity). Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, including the P.S.C KY.

The Customer shall be responsible for all calls placed as the result of the Customer's intentional or negligent disclosure of their Personal Account Code.

Any objections to billed charges must be reported to the Company or its billing agent within sixty days after receipt of bill. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. All invoices are due and payable within thirty (30) days from the date of invoice. All amounts owed after the due date are subject to late payment penalty charges of 1.5% per month. The penalty may be assessed only once on any bill for rendered service.

**2.10.1 Return Check Charge**

The Company reserves the right to assess a return check charge of up to \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D..**

**2.11 Cancellation by Customer**

Customers may cancel service verbally or in writing at any time. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

**2.12 Interconnection**

Service furnished by Globalcom may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Globalcom service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

**2.13 Refusal or Discontinuance by Company**

Globalcom may refuse or discontinue service under the following conditions. Unless otherwise stated, the Customer will be given ten (10) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- 2.13.1** For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- 2.13.2** For the use of telephone service for any other property or purpose other than that described in the application.
- 2.13.3** For failure to meet the Company's credit requirements.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D..**

**2.13 Refusal or Discontinuance by Company, Cont'd.**

- 2.13.4** For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- 2.13.5** For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided ten (10) working days written notice is given before termination.
- 2.13.6** For non-payment of bills for telephone service. Suspension or termination of service shall not be made without ten (10) working days written notice to the Customer. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill.
- 2.13.7** Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.
- 2.13.8** Without notice in the event of tampering with the equipment furnished and owned by the Company. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D..**

**2.13 Refusal or Discontinuance by Company, Cont'd.**

**2.13.9** Without notice in the event of unauthorized or fraudulent use of service. Within 24 hours after such termination, the Company shall send written notification to the Customer of the reasons for termination and inform the Customer of his/her right to challenge the termination by filing a formal complaint with the Commission. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

**2.13.10** For failure of the Customer to make proper application for service.

**2.13.11** For Customer's breach of the contract for service between the Company and the Customer. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the utility and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.

**2.13.12** When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

**2.14 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.15 Tests, Pilots, Promotional Campaigns and Contests**

The Carrier may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the P.S.C. Ky. in this Tariff on not less than thirty (30) days notice.

**2.16 Interruption of Service**

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

**2.17 Bill Format**

Globalcom's monthly bill to each Customer consists of a billing summary of current charges, previous balance due and payments received and call detail pages. The bill includes the Company's name, address and toll-free telephone number.

**2.18 Other Rules**

Globalcom may temporarily suspend service without notice to the Customer by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account Codes when the Company deems it necessary to take such action to prevent unlawful use of its service. Globalcom will restore services as soon as service can be provided without undue risk.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

**3.1 General**

The Company provides interexchange switched and dedicated telecommunications services for personal or business use. Descriptions and rates contained in this tariff apply to the intrastate portion of the Carrier's services only.

Each call is rated and charged individually for each call placed through the Company. Call timing is rounded up to the next whole billing increment. Fractional call charges are rounded up to the next whole cent.

Globalcom provides direct dialed, inbound toll free service and travel card services for interstate telecommunications service under terms of this tariff.

Unless otherwise specified, all intrastate services in this tariff are offered in conjunction with the Company's interstate services.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the industry standard "V" and "H" coordinates.

Step 1 - Obtain the "V" and "H" coordinates for the wire centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the wire centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

**3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

**3.3.2** Chargeable time for all calls ends when one of the parties disconnects from the call.

**3.3.3** Minimum call duration and call timing increments for billing purposes is specified on a per-product basis in Section 3 of this tariff.

**3.3.4** There is no billing applied for incomplete calls.

**3.4 Time of Day Rate Periods**

Globalcom's services are not time of day sensitive. The same rate applies 24 hours per day, 7 days per week.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.5 Direct Dial 1+ Service**

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

**3.5.1 Direct Dial 1+ Switched Rates**

The Company offers volume and term sensitive direct dial 1+ switched calling plans:

Rate Plan 1	no revenue commitment
Rate Plan 2	monthly recurring usage charge commitment exceeds \$ 25
Rate Plan 3	monthly recurring usage charge commitment exceeds \$200
Rate Plan 4	monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$ 0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$ 0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$ 0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.5 Direct Dial 1+ Service, Cont'd.**

**3.5.2 Direct Dial 1+ Dedicated Rates**

Dedicated Direct Dial Service allows Customers to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mbps) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive direct dial 1+ dedicated calling plans:

- Rate Plan 5 monthly recurring usage charge commitment exceeds \$100
- Rate Plan 6 monthly recurring usage charge commitment exceeds \$250
- Rate Plan 7 monthly recurring usage charge commitment exceeds \$500
- Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.6 Inbound Toll Free (i.e. 800/888) Service**

Inbound Toll Free Service provides an inbound toll free calling service to Globalcom Customers. The Globalcom Customer is billed for each toll free call, rather than the call originator. Calls terminate to the Globalcom toll free Customer via switched or dedicate access lines.

**3.6.1 Inbound Toll Free Switched Rates**

The Company offers volume and term sensitive inbound toll free switched calling plans:

Rate Plan 1 no revenue commitment  
Rate Plan 2 monthly recurring usage charge commitment exceeds \$ 25  
Rate Plan 3 monthly recurring usage charge commitment exceeds \$200  
Rate Plan 4 monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$ 0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$ 0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$ 0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.6 Inbound Toll Free (i.e. 800/888) Service, Cont'd.**

**3.6.2 Inbound Toll Free Dedicated Rates**

Callers terminate calls via dedicated or special access T-1 (1.544 Mbps) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive toll free dedicated calling plans:

Rate Plan 5 monthly recurring usage charge commitment exceeds \$100  
Rate Plan 6 monthly recurring usage charge commitment exceeds \$250  
Rate Plan 7 monthly recurring usage charge commitment exceeds \$500  
Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.7 Travel Card**

Globalcom's Travel Card provide telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e. 800/888) access number followed by their authorization code to make a call or use the service. A monthly credit limit will be assigned to each card for fraud protection. Customers have the option of raising or lowering the limit amount to best suit their calling practices.

The Travel Card per minute charge varies by Rate Plan.

For billing purposes, calls are rounded up to the nearest eighteen (18) second increments after the initial minimum period of thirty (30) seconds.

Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rate:

Rate Plans 1-2	\$ 0.25
Rate Plans 3-4	\$ 0.20
Rate Plans 5-8	\$ 0.15

**3.8 Authorization Codes**

Globalcom offers Authorization Codes for tracking calls. These codes can be 4, 6, or 8 digits and are available with or without validation.

A one time Service Establishment Charge of \$25.00 applies per 50 Authorization Codes. A monthly recurring charge of \$10.00 applies.

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Issued by:

Raymond Hexamer, President  
Globalcom, Inc. d/b/a First Communications of Illinois  
200 East Randolph Street, 23<sup>rd</sup> Street  
Chicago, Illinois 60601

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.9 Directory Assistance**

Directory Assistance is available to Customers of the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

The Directory Assistance charge varies by Rate Plan. Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call:

Rate Plan 1	\$1.50
Rate Plan 2	\$0.95
Rate Plan 3	\$0.75
Rate Plan 4	\$0.65
Rate Plan 5	\$0.55
Rate Plan 6	\$0.45
Rate Plan 7	\$0.40
Rate Plan 8	\$0.35

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.**

**3.10 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the “#” symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

The Low Volume rate applies to accounts with total monthly Public Pay Telephone Surcharge billing which is equal to or less than \$100. The High Volume rate applies to accounts with monthly Public Pay Telephone Surcharge billing greater than \$100 (when rated at \$0.75 per call).

Public Pay Telephone Surcharge, Per Call	
Low Volume Rate	\$0.75
High Volume Rate	\$0.55

**3.11 Environmental Impact Fee**

This charge is applied to Globalcom accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

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Chicago, Illinois 60601

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## SECTION 4 - SPECIAL ARRANGEMENTS

### 4.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service, or to establish rates for services for which the Company has not yet established generically tariffed rates. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

### 4.2 Contracts

The Company may provide any of the services offered under this tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

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